

The <u><a href="https://100hires.com/ramp-agent-job-description.html">Ramp Agent</a></u> provides all necessary and required under-wing ground support services as contracted by the customer to include but not be limited to loading and unloading baggage and cargo, marshaling, water, and lavatory servicing.

## Responsibilities

Unload passenger luggage and air cargo, bulk and/or containers/pallets, onto carts and/or dollies Unload wheelchairs and child strollers and deliver them to a designated location Provide special handling of luggage/cargo as required/directed Deliver passenger luggage to the claim area and unload it onto the conveyor system Deliver air cargo to appropriate recipient Drive and/or operate ground support equipment to include tow tractors, tow bars, belt loaders, container loaders, baggage tugs, water/lavatory service trucks, aircraft ground power units, aircraft air start units, air stairs, aircraft de-icing units, baggage carts, cargo dollies and passenger vans. Collect and load mail, live animals, wheelchairs, and child strollers onto aircraft Service aircraft water and lavatories Inspect ramp areas adjacent to the gate and aircraft for debris and remove/dispose of it when found. Report all equipment malfunctions to the appropriate supervisor/manager Comply with all federal, state, municipal, airport authority, and carrier security requirements Other duties as assigned

# Requirements

Previous ramp experience a plus Valid driver's license required Good communication skills Language skills Must be able to work in inclement weather Flexible to work on various shifts (days, evenings, nights, weekends, and holidays) Excellent Health & Safety Awareness Lift heavy objects that could reach 70 pounds (32 kilograms)

# Ramp Agent 2

As a Ramp Agent, you are responsible for ticketing and re-booking passengers, boarding flights, assisting passengers with special needs, processing baggage between baggage areas in the airport facilities and aircraft, and receiving and dispatching aircraft.

#### Responsibilities

Routinely lift baggage, boxes, or cargo weighing 40 to 60 lbs when loading/unloading aircraft, and carts

Push/pull loaded and empty carts during loading/unloading operations

Couple/uncouple carts

Bend/stoop then crawl to move and stack/un-stack baggage in aircraft

Complete safety checklists for motorized equipment

Drive and operate motorized equipment (e.g., conveyor belt)

Read and interpret aircraft load sheets, checked baggage tags

Operate a computer to enter and retrieve data

Count baggage being uploaded/unloaded during operations

Operate portable radio or headphones

Connect hoses to aircraft

Use signaling devices to communicate with co-workers or flight crew

Escort passengers and special needs customers safely and courteously

Other duties as assigned

## Requirements

Must be at least 18 years old Must possess a valid state-issued driver's license Must be eligible to obtain and maintain credentials necessary for the position Position-specific clearances include but are not limited to FAA, TSA, Port Authority, and U.S. Customs clearances required Must be able to pass a pre-placement background check and drug screen Must be legally authorized to work in the United States for any employer without sponsorship Ability to lift heavy bags in excess of 60+ pounds, with or without a reasonable accommodation Physical agility test may be required Must be able to work outdoors in extreme temperatures and weather conditions for an extended period Must be willing to work early mornings, late nights, weekends, and holidays Must be flexible to work split shifts including early mornings, afternoons, and evenings



The <u><a href="https://100hires.com/ramp-agent-job-description.html">Ramp Agent</a></u> is responsible for above and below-wing tasks which include guest interactions and ramp functions.

## Responsibilities

Assist guests with travel needs (e.g., answering inquiries, baggage, ticketing, checking-in passengers, and boarding flights) in a fast-paced environment.

Work outdoors in all types of weather conditions while performing below-wing functions (e.g., transporting baggage and

cargo, loads and offloading luggage and cargo, aircraft marshaling, pushing back the aircraft, and aircraft deicing).

Performs aircraft grooming and security searches.

Perform boarding and gate duties (e.g., assisting and directing guests, making announcements, processing standby, and upgrade requests).

Process and secure guest luggage. Files and maintains luggage claims as necessary including damaged, delayed, and pilferage.

Loads and offloads luggage and cargo using conveyor belts.

At the direction of management may be assigned to perform duties of varying capacities to ensure complete guest satisfaction.

Performs other duties as assigned.

## Requirements

Strong written and verbal communication skills.

Ability to juggle multiple tasks in a fast-paced environment.

Valid driver's license.

Ability to learn and operate a computerized reservation system.

Typing speed of at least 25 WPM.

Ability to consistently lift 50 pounds.

Must be able to stand for long periods.

Must be able to bend, stoop, squat, reach and grasp.

Ability to perform basic mathematics.

Ability to work a flexible schedule including nights, weekends, and holidays.

Ability to participate in paid training that may require overnight travel.

Depending on work location, ability to obtain USPS Mail Handling Certification.

Ability to obtain an airport security clearance.

Ability to communicate in English.

High school diploma or equivalent.

Minimum age of 18.

Must be authorized to work in the U.S.

Minimum 1 year of customer service experience.

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## Job summary

The <u><a href="https://100hires.com/ramp-agent-job-description.html">Ramp Agent</a></u> works in a fast-paced environment performing below-wing functions and keeping flights running smoothly and safely. This is a union-represented position.

## Responsibilities

Load and offload luggage and cargo using conveyor belts or forklifts.

Transport luggage and cargo to various airport locations.

Maintain ramp and warehouse areas.

Marshal and push back aircraft.

#### Requirements

Must have a valid and operable driver's license.

Exceptional interpersonal skills with an ability to get along with others.

Flexibility to work varied shifts, weekends, and holidays.

Ability to lift to 75 lbs frequently.

Must be able to bend, stoop, squat, reach and grasp.

Ability to obtain an airport security clearance.

Ability to adapt to performing work according to set procedures.

Ability to anticipate the needs of others in a fast-paced environment.

Ability to work at a constant and quick pace for up to two hours at one time.

Ability to learn quickly and understand and interpret flight schedules and airline flight destination information.

Must have good attendance and punctuality record.

Ability to communicate in English.

High school diploma or equivalent.

Minimum age of 18.

Must be authorized to work in the U.S.



A <u><a href="https://100hires.com/ramp-agent-job-description.html">Ramp Agent</a></u> performs basic ramp duties such as loading, and unloading baggage, freight, and cargo, and operating company vehicles and other ramp equipment. Maintained ramp area, building, and equipment in a clean and presentable condition.

## Responsibilities

Responsible for loading and unloading baggage, freight, and cargo.

Chock aircraft.

Connect electrical power unit to aircraft.

Position passenger stairs/Jetway to aircraft.

Replenish water supply and service lavatories.

Connect tow bar and tug for pushback or towing of aircraft.

Provide air-start and air-conditioning.

Operate headset/radio to communicate with ground crew, flight crew, and tow person.

Assist with baggage check-in when necessary.

Provide additional services as needed.

Regularly stand, walk, use hands to finger, handle, or feel; reach with hands and arms; climb or balance, stoop, kneel,

crouch, crawl, talk, or hear.

Regularly lift and/or move up to 50 pounds.

Operate company equipment safely.

Add, subtract, multiply, and divide all units of measure, using whole numbers.

Read, write, and fluently speak and understand the English language.

Read and comprehend instructions, short correspondence, and memos.

Apply common sense understanding to carry out detailed but uninvolved written or oral instructions.

Deal with problems involving a few concrete variables in standardized situations.

Wear uniform and insignia as prescribed by the Company.

Report to work on a regular and timely basis.

## Requirements

High School Diploma or General Education Degree (GED) plus one (1) to three (3) months related experience and

training or; equivalent combination of education and experience.

Must possess a valid state Driver's License.

Successful completion of the Company's training program.



As a Ramp Agent, you will play an important role in ensuring that flights run on time by providing efficient ground support services.

### Responsibilities

Guide inbound/outbound airplanes to and from the gate Transport, load and unload passenger baggage, cargo, and mail Clean aircraft passenger cabins between flights and stock aircraft with needed supplies Operate heavy equipment to move luggage and cargo, tow planes between gates, and refill water tanks and lavatories Be on time, be prepared, and be safe

#### Requirements

Be at least 18 years of age and possess a High school diploma, GED, or work experience equivalent Possess a valid driver's license with a clean driving record Be able to pass a drug screen and obtain an airport security clearance, which includes a 10-year extensive employment, criminal record, and residence background check Lift to 70 pounds (32 kg) regularly Carry heavy items up and down jetway stairs Climb, bend, kneel, crawl and stoop frequently and for extended periods Work outside in all types of weather, around jet and machinery noises

# Ramp Agent 7

## Job summary

Ramp Agents are responsible for processing baggage between baggage areas in the airport facilities and aircraft, as well as receiving and dispatching aircraft.

## Responsibilities

Routinely lift baggage, boxes, or cargo weighing 40 to 60 lbs when loading/unloading aircraft, and carts Push/pull loaded and empty carts during loading/unloading operations Couple/uncouple carts Bend/stoop then crawl to move and stack/un-stack baggage in aircraft Complete safety checklists for motorized equipment Drive and operate motorized equipment (e.g., conveyor belt) Read and interpret aircraft load sheets, checked baggage tags Operate a computer to enter and retrieve data Count baggage being uploaded/unloaded during operations Operate portable radio or headphones Connect hoses to aircraft Use signaling devices to communicate with co-workers or flight crew Escort passengers and special needs customers safely and courteously

# Requirements

Must be at least 18 years old

Must possess a valid state-issued driver's license

Must be eligible to obtain and maintain credentials necessary for the position

Position-specific clearances include but are not limited to FAA, TSA, Port Authority, and U.S. Customs clearances required

Must be able to pass a pre-placement background check and drug screen

Must be legally authorized to work in the United States for any employer without sponsorship

Ability to lift heavy bags in excess of 60+ pounds, with or without a reasonable accommodation

Physical agility test may be required

Must be able to work outdoors in extreme temperatures and weather conditions for an extended period Must be willing to work early mornings, late nights, weekends, and holidays Must be flexible to work split shifts including early mornings, afternoons, and evenings

# Ramp Agent 8

## Job summary

We are seeking a Ramp Agent. The <a href="https://100hires.com/ramp-agent-job-description.html">Ramp Agent</a> provides ground support services.

# Responsibilities

Load and unload passenger luggage, cargo, etc Placement of chocks and cones around aircraft Drive and operate ground support equipment Report all equipment malfunctions to Director of Maintenance Maintain highest standards of safety and security at all time Maintain cleanliness of work area

## Requirements

Able to work various shifts (day, evenings, weekends, nights, and holidays)

Valid Drivers License A clean driving record within the past 3 years Ability to follow processes and procedures Previous experience desired, but not required Able to pass background and drug testing requirements

# Ramp Agent 9

# Job summary

Ramp Agents are responsible for loading and unloading aircraft baggage, guiding planes to and from their gates, operating baggage carts, de-icing planes, and performing other airplane servicing duties. Ramp agents have fast-paced careers and should be comfortable working in any weather, including rain, snow, and heat. The ideal candidate is capable of working in stressful situations, under rigid time constraints, and potentially interacting with customers.

# Responsibilities

Safely lift, load, unload and transport baggage, mail, and cargo from aircraft to airport Maintain on-time connections by guiding aircraft to and from gate positions Protect baggage and other equipment from damage, loss, and weather conditions Drive and operate ground equipment, such as tugs, cargo carts, service trucks, and belt loaders Assist with record-keeping and documentation to ensure the correct routing of baggage Adhere to safety guidelines and maintain safe working conditions for yourself and others Communicate with managers and lead agents to manage daily schedules Report equipment problems and breakdowns to facilitate fast repairs

# Requirements

High School Diploma or General Education Degree (GED)

# Ramp Agent 10

# Job summary

We are searching for a hard-working <a href="https://100hires.com/ramp-agent-job-description.html">Ramp Agent</a> to join our team.

#### Responsibilities

Loading and offloading of passenger and company freight from aircraft.

Cleaning and servicing overnight aircraft, including cabin, galley, and lavatories.

May also be responsible for external servicing of the aircraft including lavatory, portable water, external electricity, air start and pre-conditioned air.

Handling arrival and departure procedures of aircraft, including operating heavy equipment, marshaling and guide person responsibilities.

#### Requirements

GENERAL KNOWLEDGE - Ground Operations, Staffing, and Scheduling, Aviation Security, Business Acumen. P&L. SAFETY - Adhere to company policies and procedures which promote a culture of safety and a Drug-Free Workplace; Adhere to industry standards and company-specific policies and procedures regarding safety precautions and the use of required personal protective safety equipment.

QUALITY - Attention to detail while being able to work independently from time to time carrying out assignments to completion within parameters of instructions given, prescribed routines, and standard accepted practices.

CUSTOMERS – Works towards exceeding customer needs and expectations. Communicates and works well with others.

High School Diploma or GED.