

### Job summary

The <a href="https://100hires.com/massage-therapist-job-description.html">Massage Therapist</a> provides guests with treatments as advertised by the spa and excellent guest service to support the property as well as the brand positioning.

### Responsibilities

Perform scheduled massages by policies and procedures and brand standards

Stock and ensure the cleanliness of massage rooms and equipment

Provide a high level of guest service at all times to all guests of the spa

Comply with attendance rules and be available to work regularly.

Adhere to all company policies and procedures

Perform any other job related duties as assigned.

#### Requirements

Ability to stand, bend and perform duties required for specific modalities

Ability to stand and move throughout the spa and continuously perform essential job functions.

Effective verbal and written communication skills. Ability to adapt communication style to suit different audiences, such as effectively communicating with supervisors, coworkers, the public, etc.

Should know anatomy and physiology

Must possess at least 500 hours of hands-on the massage experience

Must provide reputable school certification

# Massage Therapist 2

# Job summary

Our Massage Therapists are an important part of a patient's treatment and recovery plan. They are hands-on caretakers, working with skill and knowledge to relieve pain, help heal injuries, improve circulation, relieve stress, increase relaxation, and aid in the general wellness of our patients.

# Responsibilities

Accurately document and maintain client records and necessary department paperwork promptly.

Clean, organize, and maintain the work area and disinfect after treatment.

Assess patients' soft tissue condition, joint quality and function, muscle strength, and range of motion and develop a



Communicate with patients about their medical histories, problems, and pain and answer patient questions and concerns.

Perform therapeutic massage in a variety of modalities to the soft tissues and joints to provide treatment for medical conditions and injuries.

### Requirements

Prior massage experience.

Anatomy & Physiology of the Body - knowledge of bodywork.

Customize sessions around clients' specific complaints and problem areas.

Maintain composure, even in very difficult situations.

Customer service skills.

Work independently with minimal supervision.

Actively listen to clients' during the massage and adjust pressure/technique to meet their needs.

Develop effective relationships with patients, hospital departments, and other external parties.

Time management.

Effectively communicate verbally and in writing.

# Massage Therapist 3

# Job summary

The <a href="https://100hires.com/massage-therapist-job-description.html">Massage Therapist</a> applies techniques and therapies to positively affect guests' health and well-being. The <a href="https://100hires.com/massage-therapist-job-description.html">Massage Therapist</a> is responsible for a high level of guest service as described in the department's guest service standards.

# Responsibilities

Massage and knead muscles and soft tissues for health and well-being

Recommend beneficial exercises for continued health

Keep work area clean, organized, and sanitized

Recommend retail products for guests' needs

Recommend and schedule guests future appointments

# Requirements

Graduate of an accredited school of Massage Therapy

Demonstrated knowledge of massage therapy products and the latest trends



Highly organized and able to adapt quickly to changing priorities

Excellent verbal and interpersonal communication skills

Ability to work fast and efficiently

Ability to follow established dress code policies and practice good personal hygiene

Ability to learn appropriate product and equipment usage

Ability to interact with guests, coworkers, and management in a professional and courteous manner

Ability to enthusiastically and professionally sell spa products and services

Ability to speak in a clear, concise, and pleasant voice

# Massage Therapist 4

### Job summary

We are seeking a <a href="https://100hires.com/massage-therapist-job-description.html">Massage Therapist</a> to join our team!

### Responsibilities

Greet and service members in a friendly and professional manner

Provide individualized massage therapy services and treatments that meet the client's needs

Initiate, develop, and maintain personalized relationships with clients

Uphold the standards of sanitation and sterilization as directed by law and the spa's policies and procedures

Handle guests' questions and concerns professionally and courteously

Promote and sell massage therapy services and treatments and encourage repeat business

Regularly attend, participate in, and support training and staff meetings for the spa

Remains current on certifications and new trends in the industry

Other duties as assigned

# Requirements

Applicable education, licensure, and credentials to perform massage therapy

Current CPR/AED and First Aid certification

# Massage Therapist 5

# Job summary

Support and promote the image, service, and standards of the Spa. Perform all treatments in a clean, calm, and relaxing environment. Be a resource to guests on massage therapy and retail products. Be a team player, promoting the entire



### Responsibilities

Fulfill any reasonable requests of the guests and management.

Ensures guest satisfaction and comfort throughout the treatment.

Communicate with management and other team members, guest requests or service concerns.

Perform all massage and body treatment therapies as prescribed by spa protocols.

Punctual and consistent attendance and performance of job duties.

Maintain proper start/stop times for treatments, per protocols.

Restock and refill products and supplies as needed/requested.

Maintain proper condition of spa.

Maintain and clean treatment rooms and equipment.

Assist other team members as needed/instructed.

Understands all products and their proper usage.

Promote products to all guests.

Attend all educational events and meetings.

Perform other duties assigned by management.

#### Requirements

Certified graduate from a State Approved and Accredited School of Massage Therapy.

Active Current Licensed by the state.

Expertise in a variety of massage

Ability to learn and perform massage and other treatments and spa protocols.

Exceptional customer service.

Presents a professional and well-groomed appearance at all times.

Able to work AM and PM shifts, holidays, and weekends.

Knowledge of spa services and products.

Ability to enter the correct and appropriate information, regarding the spa services and transactions.

Skill in managing multiple tasks.

Ability to read and write in English.

Ability to communicate with guests and coworkers pleasantly and professionally.

Skill in conflict resolution techniques and practices.

Ability to work in a team environment.

Ability to prioritize activities.

# Massage Therapist 6



You will be an integral member of the team that creates distinctively different and authentic experiences for our guests. A <a href="https://100hires.com/massage-therapist-job-description.html">Massage Therapist</a> provides a variety of touch modalities for our guests as listed in the Spa Menu which includes massage and body treatments. Using outstanding guest service, the <a href="https://100hires.com/massage-therapist-job-description.html">Massage Therapist-job-description.html">Massage Therapist-job-description.html</a> will also suggest products and services that meet the individual needs of each guest.

#### Responsibilities

Create memorable experiences with a warm, welcoming personality that can relate to guests and associates

Utilize the freedom to go beyond to take initiative to resolve guest complaints and create loyalty

Share your passions and knowledge of the services and amenities available to guests to help them feel at home

Collaborate with team members to communicate what you see and hear to staff and management to ensure the guests' needs are being met

Maintain training and credit hours required to sustain state issued <a

href="https://100hires.com/massage-therapist-job-description.html">Massage Therapist</a> license

Restore and restock treatment rooms neatly and professionally after each service

Ensure the privacy of each guest

Provide consultation to guests as needed to determine their unique needs and expectations

### Requirements

Experience. Previous experience providing spa treatments to others is required.

People Person. The best part of serving others is creating experiences for them that go beyond the expected.

Great communicator. Providing amazing experiences requires the ability to communicate effectively with guests, team members, and resort leaders.

A qualified applicant is a "people person" who is flexible with their schedule, loves to serve others, and knows how to multi-task while ensuring attention to detail.

Must be a United States citizen or possess a valid work permit

Must be at least 18 years of age

Must be able to work well under pressure

Must be able to accurately follow instructions, both verbally and written

Must be highly detailed orientated

# Massage Therapist 7

# Job summary

Provides exceptional guest service while providing massages and body treatment services to guests according to the



### Responsibilities

Provides consistent professional massage modalities and body treatments by spa protocols and accepted certification practices to male and female guests. Develops an appropriate treatment plan based on the guest's needs and requests. Does not provide medical advice.

Provides the highest level of customer satisfaction by listening to and understanding guests' needs and desires.

Maintains and expands the patronage of the spa and salon by actively promoting/upselling additional treatments, services, and retail products. Maintains knowledge of other services and amenities of the property. Explains the features and benefits of spa products, treatments, and services to guests. Provides answers to pre-treatment and post-treatment questions.

Manages time efficiently to maintain a tight schedule, prepare for guests and execute all treatments. Monitors schedule to minimize delays.

Demonstrates respect, sensitivity, and concern for guests' needs in a professional manner.

Uses computer systems to accurately enter information, chart, and document each guest saw.

#### Requirements

Diploma or certification in Massage Therapy required to obtain a license/permit in the state/county/city of the spa.

Three to five years of experience as a licensed <a

<u>href="https://100hires.com/massage-therapist-job-description.html">Massage Therapist</a></u> in a similar environment (i.e. spa, hotel, med spa, or resort) desired. Must complete a skills assessment if conducted at the spa.

Trained and certified in all basic massage techniques. Must be able to perform all massage treatments offered by the spa for both men and women. Able to deliver diverse massage modalities, including Swedish and Deep Tissue.

Understands contraindications for massage therapy.

Must maintain current State, County, City, or other required <a

href="https://100hires.com/massage-therapist-job-description.html">Massage Therapist</a> licenses/permits. Must provide a valid original copy of license/permits as required by Spa and/or State law. A valid CPR certificate or willingness and ability to obtain one may be required.

Requires the ability to serve the needs of guests through the use of the phone, computer, and face-to-face interactions. Contacts sometimes contain confidential/sensitive information so require the ability to use discretion. Must demonstrate a positive attitude and professional demeanor. Requires strong communication and interpersonal skills and commitment to a high level of guest satisfaction.

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# Job summary

A <a href="https://100hires.com/massage-therapist-job-description.html">Massage Therapist</a> performs several varied types of massages and body treatments on guests.

# Responsibilities

Demonstrate a high level of guest service at all times.

Frequently check with guests to promote comfort, safety, and security throughout service.

Suggest retail offerings when appropriate.

Maintain cleanliness of workstation and/or treatment room throughout shift, dispose of trash and dirty linens, and secure supplies and equipment at the end of each shift.

#### Requirements

1+ years experience in the field

Training/certification and licensing required by the state/country

Present a professional appearance and confidence.

Ability to communicate effectively with the public and other Team Members.

Strong time management skills, and ability to work under pressure.

# Massage Therapist 9

### Job summary

The <a href="https://100hires.com/massage-therapist-job-description.html">Massage Therapist</a> will perform massage, body, and hydrotherapy treatments, providing special attention to each guest. They will analyze and evaluate the client's needs and use the best products and technical equipment to achieve optimal results.

# Responsibilities

Welcome all guests and fellow associates with a warm, sincere, prompt greeting

Maintain confidentiality of all proprietary and guest information

Arrive for work on time, properly dressed and ready to represent the Spa with the utmost professionalism

Administer massage and other body treatments, based on menu offerings, to Spa guests

Ensure all services begin and end on time and confirm that you have the correct guest at all times

Maintain supply and treatment areas as directed

Maintain the cleanliness and neatness of the massage and body treatment areas and spa facilities as directed by managers

Attend all training and department meetings as directed by supervisors

Tour guests through the spa assisting them with special requests and providing hospitality services as needed (such as water, tea service, food orders, etc.)

Report equipment failures or maintenance issues promptly

Maintain a thorough understanding of spa and resort programs and services and act as an ambassador for the resort with each guest.

Promote positive guest relations by providing prompt, courteous, and efficient service and effectively resolving complaints promptly

Project a calm demeanor, even in the most stressful situations

# Requirements

This position requires a minimum formal education of a high school diploma and a minimum of one year of job-related experience.

Proficient in all components of massage therapy, e.g. anatomy, physiology, body mechanics, and various types of massage and body treatments.

License, Registration, and/or Certification Required: State or National certification in Massage Therapy.

# Massage Therapist 10

### Job summary

The <a href="https://100hires.com/massage-therapist-job-description.html">Massage Therapist</a> performs all spa treatments for guests consistently and professionally.

### Responsibilities

Performs Spa treatments, Massages, Body Scrubs, Body Wraps, Watsu, etc. as trained.

Performs opening and closing duties in the Fitness Center.

Perform Fitness duties while maintaining the client's comfort at all times.

Promotes Massage, Body Treatments and all offered Spa treatments and services.

Actively participates in other areas of the Spa Operation, Massage, Body Scrub, Body Treatment, Watsu, etc., product knowledge, and retail sales.

Consistently offers professional, friendly, and engaging service.

Other duties as assigned.

# Requirements

Strong verbal communication skills.

High School diploma or GED equivalent preferred.

Previous experience as a licensed <a href="https://100hires.com/massage-therapist-job-description.html">massage therapist-job-description.html">massage therapist-job-description.html">massage therapist-job-description.html">massage therapist-job-description.html">massage therapist-job-description.html">massage therapist-job-description.html">massage therapist-job-description.html">massage therapist-job-description.html</a>

Able to obtain and maintain a valid state gaming license.

Ability to stand for long periods.



Frequent pushing, pulling and bending.

Work area is subject to variable temperatures and lighting.